**Mission, Vision & Values**

**Our Mission Statement:**

*“To develop a sustainable primary healthcare service that is recognised as ‘outstanding’ and that our local health and social care partners can depend upon. Providing excellent clinical and service quality with compassionate care are essential to our mission. Always striving to help and do our best. Our patients matter to us. Quality patient care is our priority”.*

**Our Vision:**

*“To offer the highest quality primary healthcare to our patients registered at our Practice. To continually adapt to the evolving pace of the NHS and patient need, embracing opportunities to improve in patient centred and integrated care, technology advances, complex care in the community and self-care and prevention”.*

**Our Values:**

* *Provision of quality healthcare for our population.*
* *Reflecting on clinical practice to implement innovation at every opportunity.*
* *Ensuring our patients are treated with dignity and respect.*
* *Acting with integrity in everything we do, even when no one is watching.*
* *Expressing compassion and empathy to our patients and each other.*
* *We will take ownership for how actions impact outcomes.*
* *Take personal pride in exceeding expectations.*
* *We value a healthy balance between work life and personal life.*